

COVID-19

Thursday,
April 9, 2020

SNOHOMISH COUNTY TO PROVIDE UPDATE ON COVID-19 RESPONSE TOMORROW

Snohomish County to provide update on COVID-19 response tomorrow morning.

MULTILINGUAL RESOURCES AVAILABLE THROUGH SNOHOMISH HEALTH DISTRICT

The Snohomish Health District has increased access for multilingual residents. Details are at right.

FURTHER CUTS TO COMMUNITY TRANSIT SERVICE ANNOUNCED

Additional cuts to Community Transit service will take effect on Monday, April 13. Details at right.

SNO-ISLE LIBRARIES TAKES PROGRAMMING ONLINE

Details on Sno-Isle Libraries online programming is at right.

SNOHOMISH COUNTY DAILY BRIEFING

Snohomish County to Provide Update on COVID-19 Response Tomorrow

A virtual joint press conference will be held tomorrow, April 10, 2020, at 9:30 A.M. to provide an update from County leaders on the county's response to COVID-19. Participating in the briefing will be Dave Somers, Executive, Snohomish County, Dr. Chris Spitters, Health Officer, Snohomish Health District, and Dr. Matt Beecroft, physician in the Emergency Department at Providence Regional Medical Center in Everett.

The video will be posted at noon the same day and available for viewing at <https://www.snohd.org/495/COVID-19-General-Information>.

Multilingual Resources Available through Snohomish Health District

The Snohomish Health District has increased access for multilingual residents. Novel Coronavirus 2019 information is now available for the following languages:

- Arabic
- Chinese
- Korean
- Russian
- Spanish
- Vietnamese

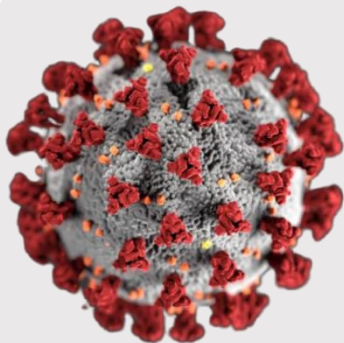
For more information please see the links at the top of the Snohomish Health District's [webpage](#).

Further Cuts to Community Transit Service Announced

Community Transit announced it will make additional cuts to service as a result of significantly reduced ridership during the pandemic. Some routes may be cancelled indefinitely. Details of the changes are to be posted at <https://www.communitytransit.org/reducedservice> by Friday, April 10. These additional cuts are set to take effect on Monday, April 13. News release [here](#).

Sno-Isle Libraries Takes Programming Online

Since Sno-Isle Libraries customers can't get to programs for the time being, Sno-Isle Libraries will bring programs to customers in digital form. New digital programming is scheduled to begin on Friday, April 10, initially with virtual book club groups, Ready Readers storytimes and pub trivia. Read the full blog [here](#).



COVID-19

WASHINGTON STATE CORONAVIRUS CALL CENTER PARTNERS WITH 211 SYSTEM TO RESPOND TO CALLS

To address dropped calls and extended wait times, the Washington State Coronavirus Call Center has transitioned to the Washington 211 call center. Callers should still call 1-800-525-0127 and press # to be connected. More details at right. You can also text the word “**Coronavirus**” to **211-211** to receive information and updates on your phone.

NEW MARKETPLACE EXCHANGE MATCHES RECENTLY FURLOUGHED OR LAID OFF EMPLOYEES WITH CRITICAL OPEN JOBS

A nationwide marketplace connecting HR and business leaders to immediately employ associates whose jobs are impacted by the COVID-19 pandemic has been launched. Details at right

AARP WARNS OF CORONAVIRUS SCAMS

Coronavirus scams are on the rise across the country. Information on what to watch for and what you should do is at right.

Call 211 to Reach Washington State Coronavirus Call Center

The state Department of Health is partnering with Washington 211 to answer your questions about coronavirus from 6:00 a.m. to 10:00 p.m. Pacific Daylight Time seven days a week, and better provide the information you need, the way you want it. Washington 211 replaces the department's novel coronavirus call center. Callers should continue to dial 1-800-525-0127 and press # to be transferred to a Washington 211 call taker. You can also text the word “Coronavirus” to 211-211 for help.

New Marketplace Exchange Matches Recently Furloughed or Laid Off Employees with Critical Open Jobs

[Eightfold.ai](#), the inventor of the Talent Intelligence Platform, together with FMI – The Food Industry Association, launched the Eightfold Talent Exchange, a nationwide marketplace connecting HR and business leaders to immediately employ associates whose jobs are impacted by the COVID-19 pandemic.

For Employers: Current employers can invite employees to participate in the program. Employers will be able to add lists of impacted employees and send them a link to register for the Exchange.

For Employees: Impacted employees can create or update profiles and answer questions about their job preferences, information that is readily available for hiring companies to see.

For more information please visit [Eightfold.ai's Talent Exchange](#).

AARP Warns of Coronavirus Scams

AARP has again warned its membership of a significant increase in scam reports made to Federal Trade Commission. As of April 7, the Federal Trade Commission (FTC) had received 13,372 consumer complaints related to the outbreak, including more than 7,500 about coronavirus fraud. Victims reported losing nearly \$9.6 million.

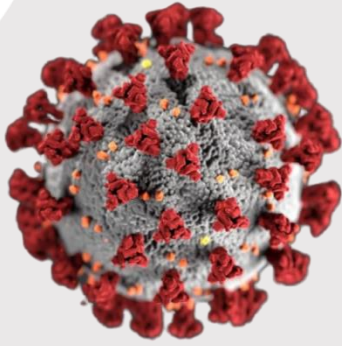
Types of scams being reported include questionable cures and treatments, financial scams promising quick returns, and phishing schemes designed to get your personal data.

What You Should Do:

- Be educated! There is no known cure for COVID-19 at this time and there is no vaccine available.
- Be skeptical. If a claim for an untested or little-known product sounds too good to be true, it probably is.
- Carefully check the email addresses for messages supposedly coming from the Centers for Disease Control and Prevention or the World Health Organization. Best practice is to visit their actual websites by typing [cdc.gov](#) or [who.int](#) into your web browser to get reliable, up-to-date information.
- Do NOT open attachments or click on links in unsolicited emails or texts about medical products or global health crises.
- Make sure you are up to date with your security software, browser and operating system, and run antivirus software regularly.
- Report scams to the Federal Trade Commission at <https://www.ftccomplaintassistant.gov/> or to the [Washington State Attorney General's Office](#).

Tenant and Homeowner Resources Available

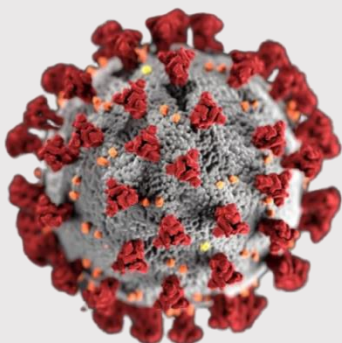




COVID-19

TENANT AND HOMEOWNER RESOURCES AVAILABLE

Resources for tenants and homeowners If they are facing an eviction notice or are at right.



Stable housing is critical to staying home and staying healthy. If you're facing an eviction notice or foreclosure on your home, there may be resources available to help.

On March 18, Governor Inslee issued a moratorium to stop all residential rent-based evictions through April 24, 2020. If you, a friend, or family member have been served an eviction notice, you should reach out to the following groups:

- COVID-19 Eviction Moratorium Complaint form: The Washington State Attorney General's Office create [an online form for complaints about](#) evictions in violation of the Governor's moratorium on certain residential evictions during the COVID-19 public health emergency.
- Solid Ground is a non-profit dedicated to ensuring housing stability for tenants and homeowners. Solid Ground is available to answer questions via their Tenant Services Message Line at 206-694-6767. Leave a message and someone will return your call.
- Landlord/tenant disputes are inherently a legal issue. The Northwest Justice Project (NJP) can help connect you with legal resources to protect your rights. They provide legal assistance to qualifying individuals on non-criminal matters. You can reach NJP through the CLEAR hotline at 1-888-201-1014 weekdays between 9:15 a.m. and 12:15 p.m.
- Tenants Union of Washington State is a non-profit dedicated to protecting the rights of Washingtonian renters. The Tenants Union gives neighborly advice on how to deal with your landlord, approach disputes and your options when facing eviction. They are not legal experts and cannot provide direct counsel. You can reach their hotline at 206-723-0500.

You can still face an eviction for illegal activity or for creating a nuisance.

If you have been impacted by COVID-19 and are no longer able to make your mortgage payments, there are some resources available to help:

- The Washington State Department of Financial Institutions is taking steps to assist distressed Washington homeowners. Homeowners in distress may call DFI at 1-877-746-4334 to talk with a staff member and get assistance on contacting their mortgage servicer and to explore their options.
- Forbearance is when your mortgage servicer or lender allows you to temporarily pay your mortgage at a lower payment, or temporarily pause paying your mortgage. The Consumer Financial Protection Bureau (CFPB) offers [this explanation on mortgage forbearance and how to request it](#).
- CFPB also offers this helpful guide on how to ask your creditors, mortgage servicers or lenders for help if you are impacted by COVID-19. For CFPB's full recommendations, visit: <https://www.consumerfinance.gov/about-us/blog/protect-yourself-financially-from-impact-of-coronavirus/>
- The [Washington State Foreclosure Prevention Resource Guide](#), assembled by the Attorney General's office, is also a great resource for homeowners in distress.
- Legal Assistance is available through the Northwest Justice Project and [Snohomish County Legal Services](#). You can contact the Northwest Justice Project CLEAR hotline at 1-888-201-1014.

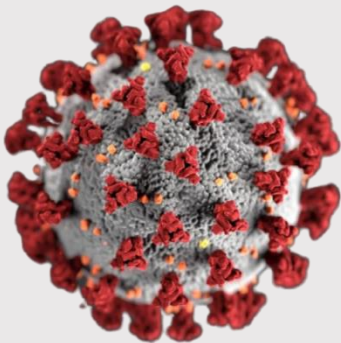
COVID-19

COVID-19 RELIEF FROM AUTO INSURERS AND LENDERS

More details at right on relief being provided by auto insurers and lenders during the COVID-19 outbreak.

PARENT & CAREGIVER GUIDE TO HELPING FAMILIES COPE WITH COVID-19

The National Child Traumatic Stress Network (NCTSN) has provided information for parents and caregivers about COVID-19 in English and Spanish.



COVID-19

COVID-19 IMPACT ON PASSPORT RENEWALS

U.S. Department of State is encouraging people to delay applying for passports until normal

COVID-19 Relief from Auto Insurers and Lenders

Many auto insurers and lenders are offering relief in response to the COVID-19 outbreak. Please contact your insurance company and lender directly to discuss options if you need assistance. Below are some of the relief programs currently being:

- [Allstate](#): 15% off April and May premiums
- [Ally Loan Payments](#): loan payments can be deferred for up to 120 days
- [American Family Insurance](#): returning \$50 to its customers, per vehicle
- [Amica Mutual Insurance](#): penalty-free grace period through Tuesday, June 2, 2020
- [Auto-Owners Insurance](#): plans to announce a special COVID-19 premium refund program in the near future to assist personal auto customers
- [Bank of America Loan Payments](#): offering payment deferrals
- [BECU](#): offering payment relief, loans, and other resources
- [Citi](#): offering payment deferrals for credit cards and personal loans for 2 statement cycles
- [Chase Loan Payments](#): offering auto loan and lease, credit card, and mortgage payment assistance
- [Farmers Insurance](#): will not cancel due to non-payment through May 1, 2020; due dates for policies up for renewal can be extended until at least May 1
- [Geico](#): offering a credit in the same amount for customers who renew their policies before Oct.7, or on any newly purchased policies
- [Key Bank](#): offering payment deferrals, temporary assistance loans for existing customers, and has suspended repossessions of vehicles, residential property foreclosures, and evictions
- [Liberty Mutual/Safeco](#): 15% discount on auto premiums for the next two months
- [Progressive](#): will not cancel or non-renew any active policies due to non-payment through May 15, 2020
- [USAA](#): auto insurance holders will get a 20% credit on two months of premiums
- [Washington Federal Mortgage Lender](#): monthly mortgage payments can be deferred for three months
- [Wells Fargo Loan Payments](#): suspended residential property foreclosure sales, evictions, and involuntary automobile repossessions. Also, on a case-by-case basis, Wells Fargo is offering fee waivers and payment deferrals

Parent & Caregiver Guide to Helping Families Cope with COVID-19

The National Child Traumatic Stress Network (NCTSN) has provided information for parents and caregivers about COVID-19 in English and Spanish. This resource will help parents and caregivers think about how this infectious disease outbreak may affect their family—both physically and emotionally—and what they can do to help their family cope. Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm anxieties.

For more information please visit NCTSN's [webpage](#).

COVID-19 Impact on Passport Renewals

passport operations resume. More details at right.

CONFIRMED AND PROBABLE CASES OF COVID-19 IN SNOHOMISH COUNTY

Please note: The statistics are also available on the [Snohomish Health District website](#).

ESSENTIAL LINKS AND PHONE NUMBERS FOR UP-TO-DATE INFORMATION

- [Snohomish Health District](#)
- [Snohomish County](#)
- [Snohomish County COVID-19 Response & Community Resource Hub](#)
- [Washington State](#)
- [Centers for Disease Control and Prevention](#)
- Snohomish County COVID-19 Phone Line: **425-388-3944**
- Washington State COVID-19 Hotline: Call **1-800-525-0127** or text **Coronavirus** to **211-211**

While people can still apply in person for a U.S. passport at some acceptance facilities and renew through the mail, significant delays receiving passports and citizenship evidence documents should be expected. Please consider waiting to apply until normal passport operations resume. Expedited services have been suspended. In-person service at passport agencies or centers will only be available for customers with a qualified life-or-death emergency and who need a passport for immediate international travel within 72 hours.

For more information please visit the U.S. Department of State's [webpage](#).

Confirmed and probable cases of COVID-19 in Snohomish County (as of April 9, 2020)

Case Count	Last Updated: 1:50 p.m.
Confirmed	1,745
Probable	103
Deceased	64

Jurisdiction	Last Updated: 1:50 p.m.
Arlington	80
Bothell*	135
Brier	12
Darrington	<5
Edmonds	182
Everett	511
Gold Bar	<5
Granite Falls	15
Index	0
Lake Stevens	70
Lynnwood	285
Marysville	144
Mill Creek	29
Monroe	49
Mountlake Terrace	62
Mukilteo	43
Snohomish	101
Stanwood	75
Sultan	<5
Tulalip	7
Unknown/Other	25
Woodinville*	10
Woodway	5

Numbers less than 5 are suppressed to protect medical privacy. Not all cases are within city limits and totals may include nearby unincorporated Snohomish County. Unknown includes cases still under investigation.

*Counts are for portions in Snohomish County only.